



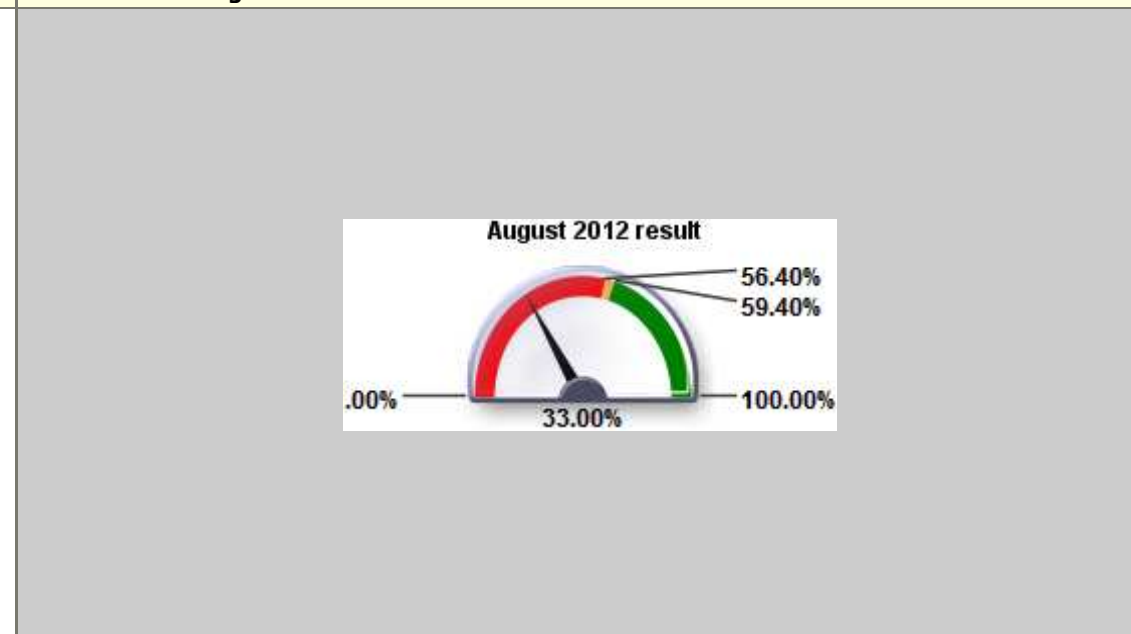
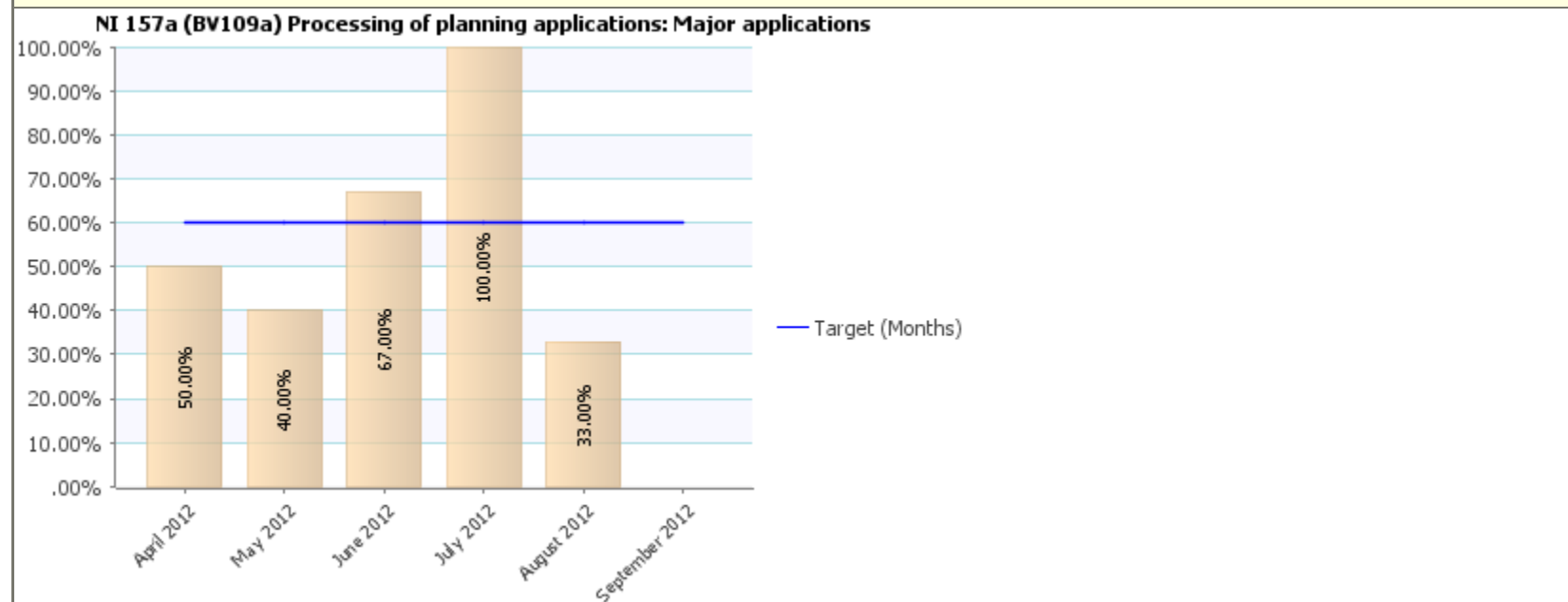
July to August Environment Scrutiny Corporate Healthcheck 2012/13



Traffic Light Red
Description Place

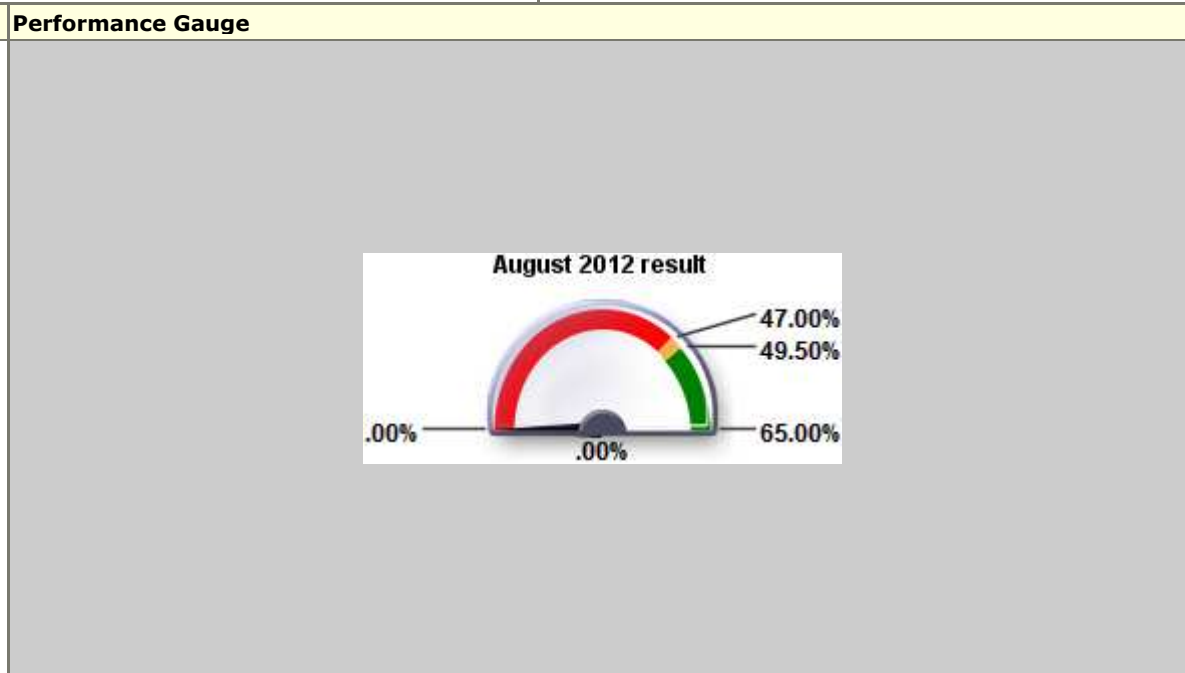
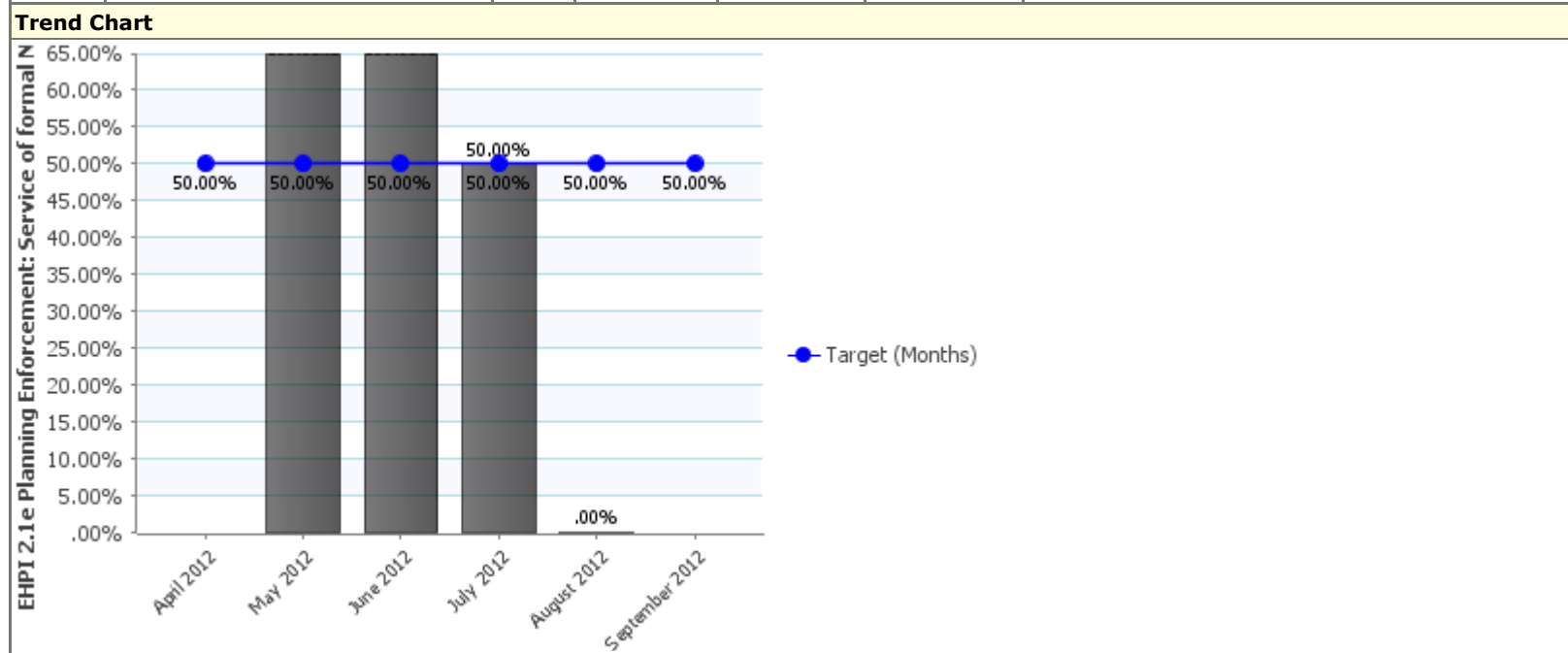
Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
NI 157a (BV109a)	Processing of planning applications: Major applications	●	33.00%	60.00%	↓	Target not achieved with 2 out of 3 decisions taking longer than the target timescale. This was due to negotiations with applicants in relation to the details of their schemes.	None

Trend Chart **Performance Gauge**



PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
EHPI 2.1e	Planning Enforcement: Service of formal Notices		.00%	50.00%		Target not achieved. Two notices served, these were both outside of timescale due to continued negotiations with appellant to try and secure compliance.	None

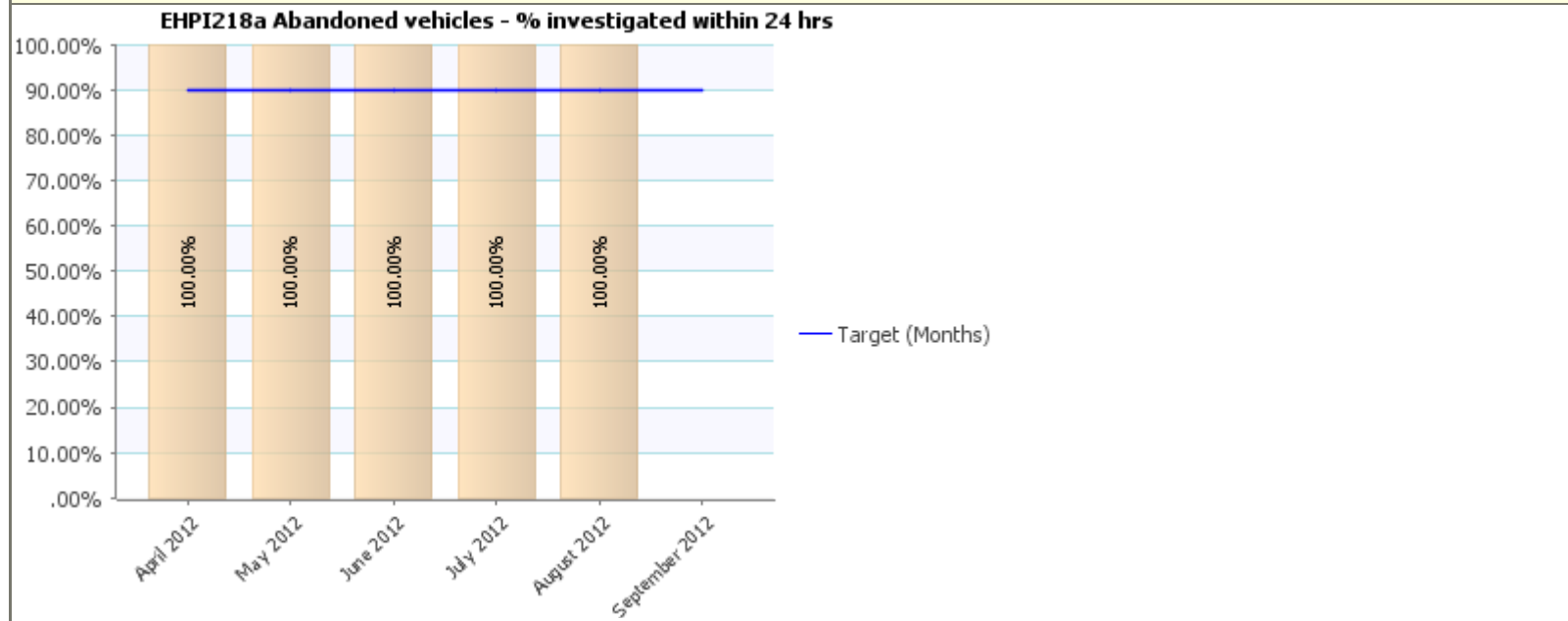


Traffic Light Green
Description Place

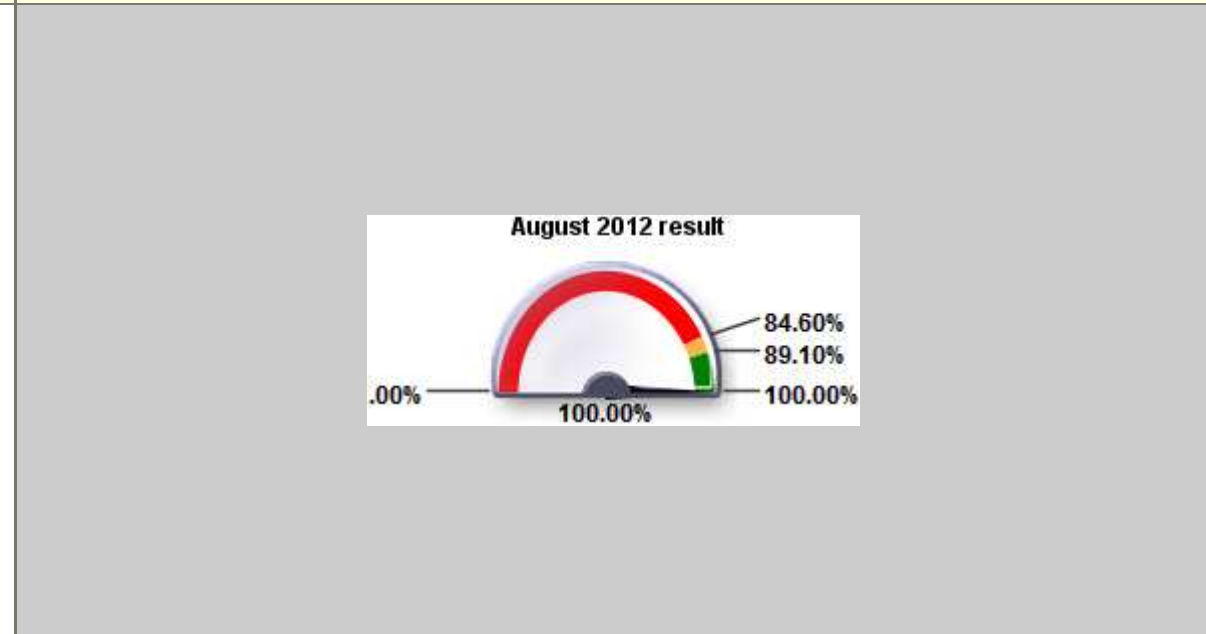
Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
EHPI218a	Abandoned vehicles - % investigated within 24 hrs		100.00%	90.00%		In August 8 vehicles were inspected as potentially abandoned, all within 24 hours of report.	None

Trend Chart



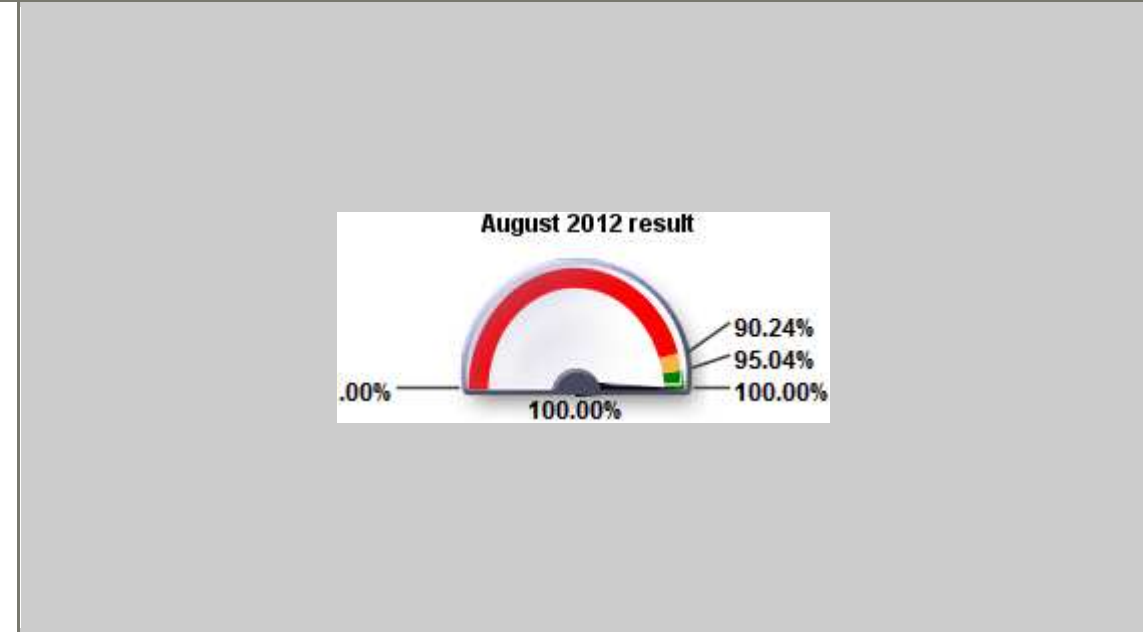
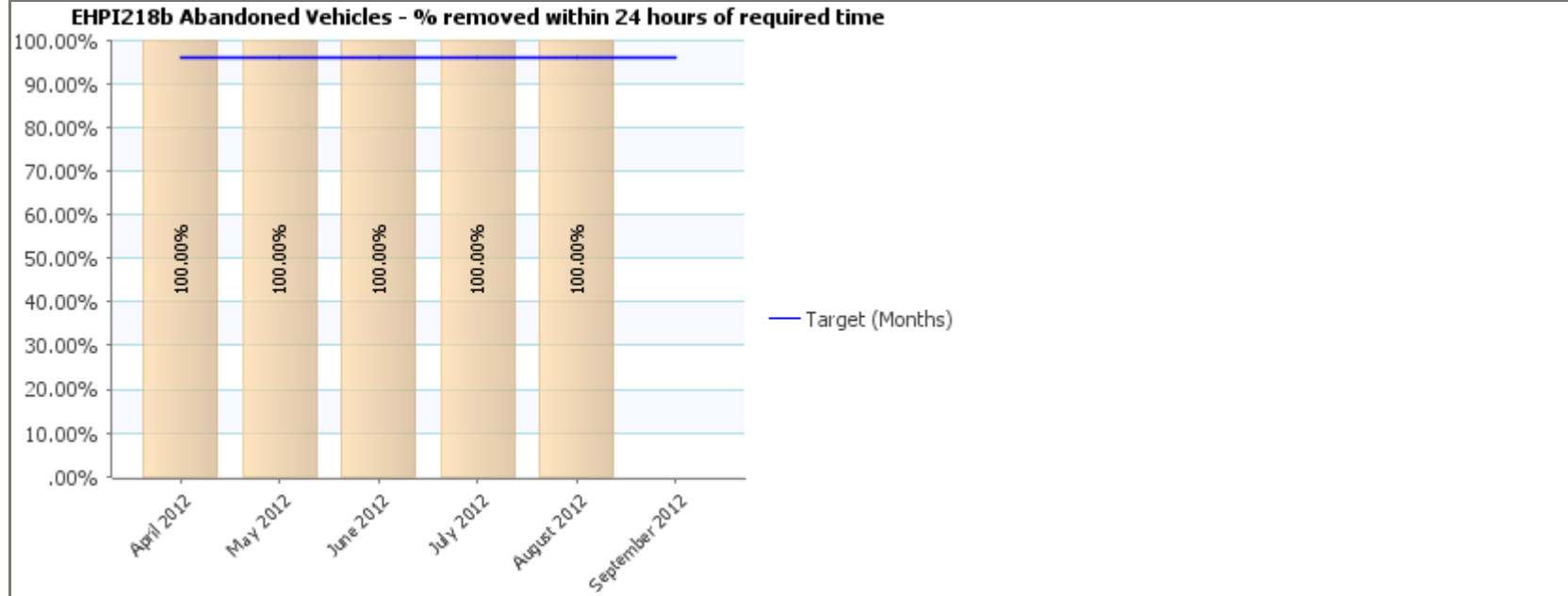
Performance Gauge



Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
EHP1218b	Abandoned Vehicles - % removed within 24 hours of required time	✔	100.00%	96.00%	▬	No vehicles were required to be removed this month.	None

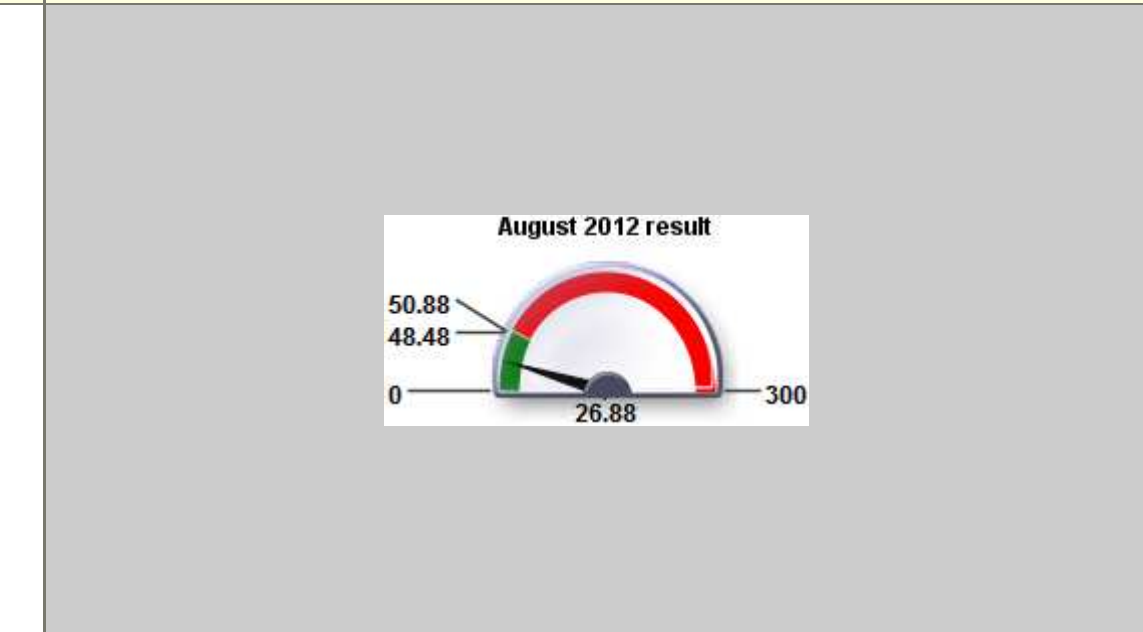
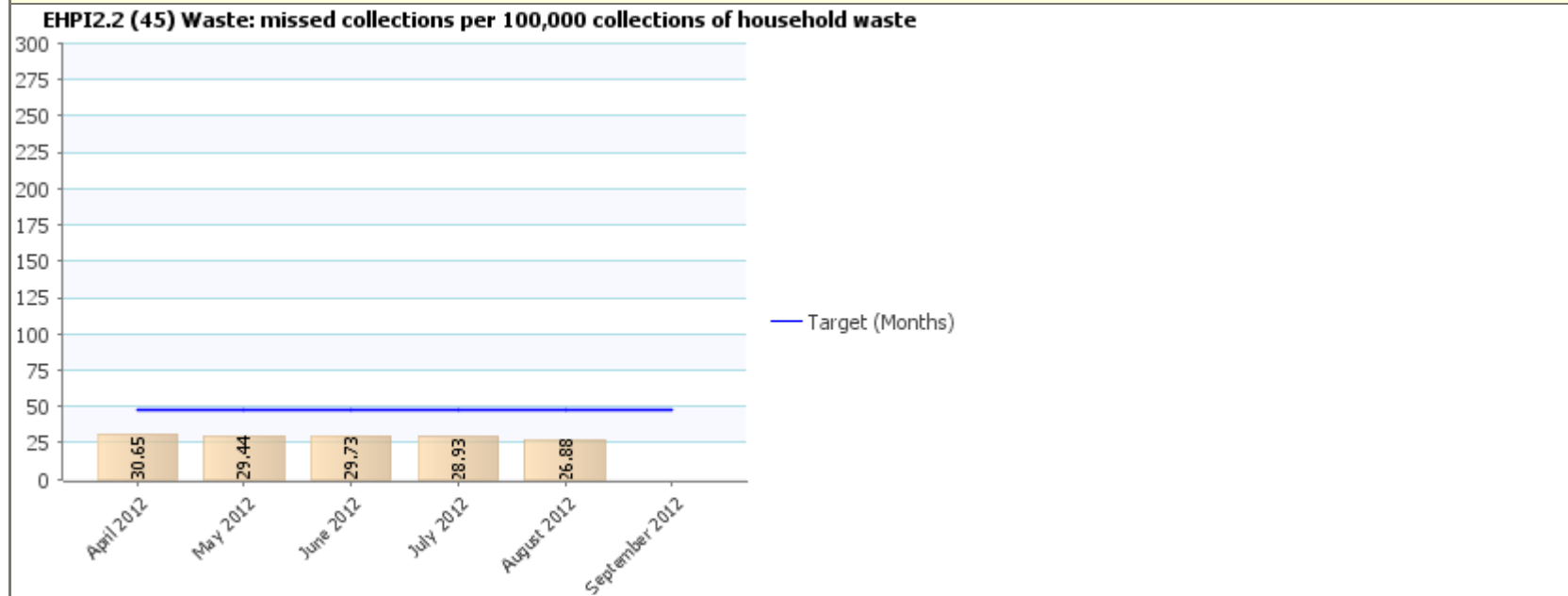
Trend Chart **Performance Gauge**

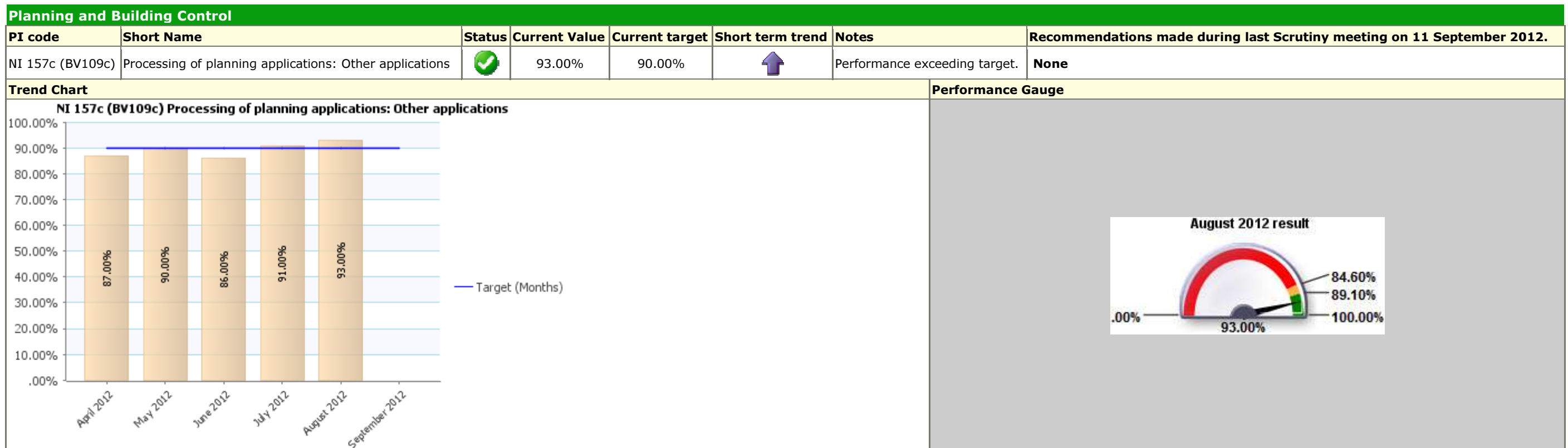
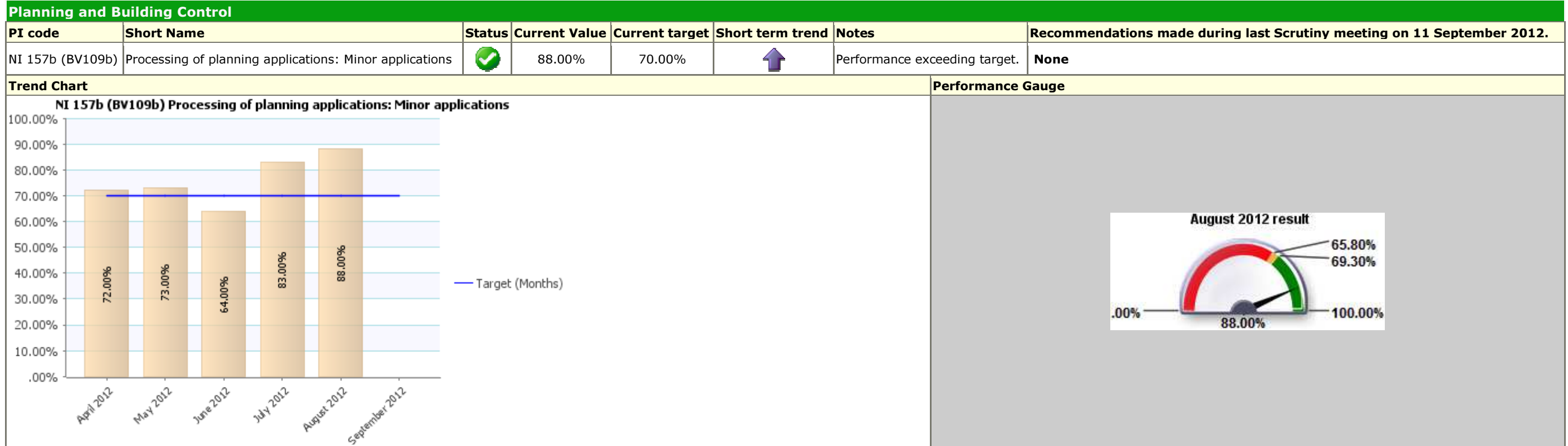


Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
EHP12.2 (45)	Waste: missed collections per 100,000 collections of household waste	✔	26.88	48	↑	Best monthly performance so far this year. although all months have been better than target and better than last year now that the contract has settled down well.	None

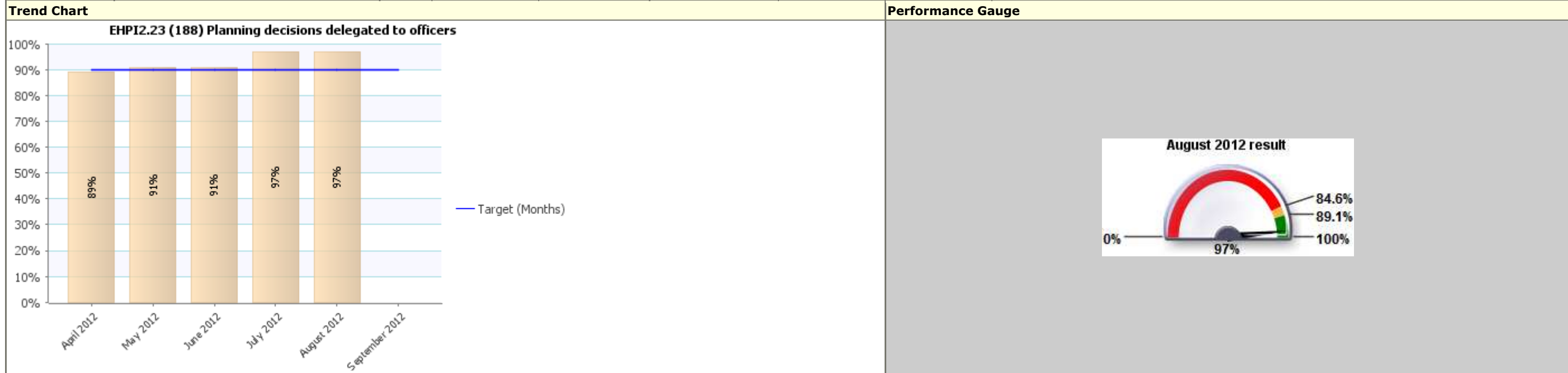
Trend Chart **Performance Gauge**





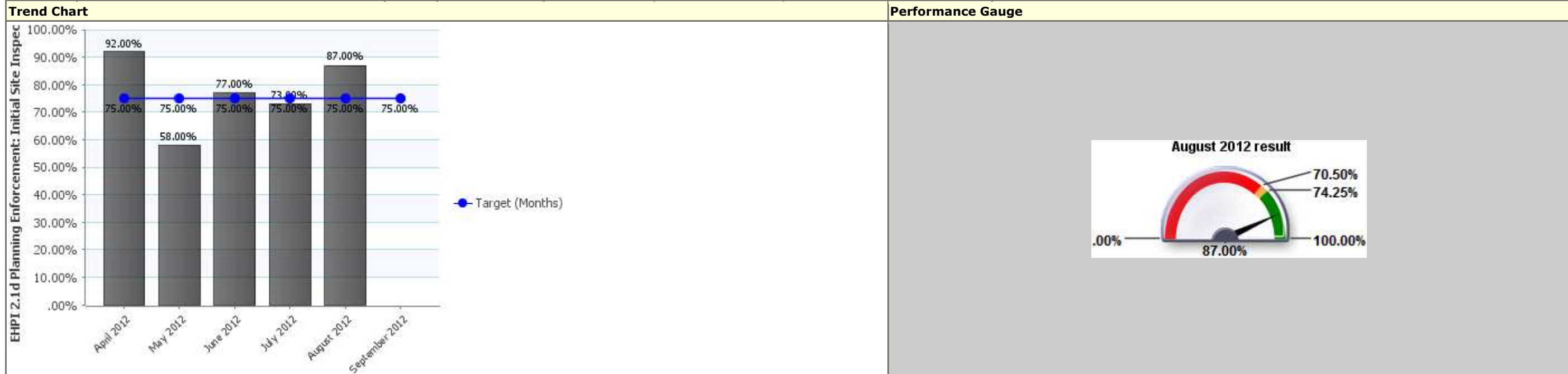
Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
EHPI2.23 (188)	Planning decisions delegated to officers	✓	97%	90%	▬	Performance exceeding target	None



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
EHPI 2.1d	Planning Enforcement: Initial Site Inspections	✓	87.00%	75.00%	↑	Performance exceeding target.	None

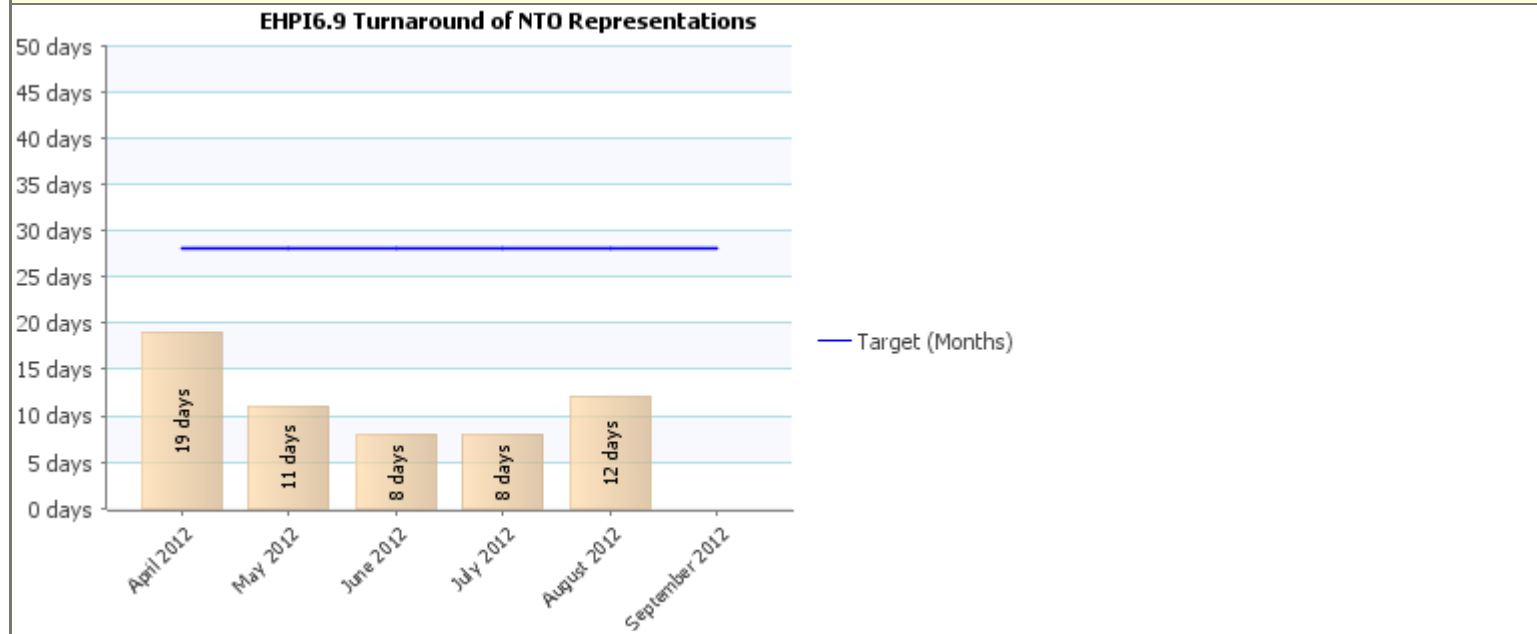


Traffic Light Green
Description Prosperity

Parking Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
EHP16.9	Turnaround of NTO Representations		12 days	28 days		Staff absences due to annual leave has contributed to the slight slip in performance but PI still remains within target.	None

Trend Chart



Performance Gauge

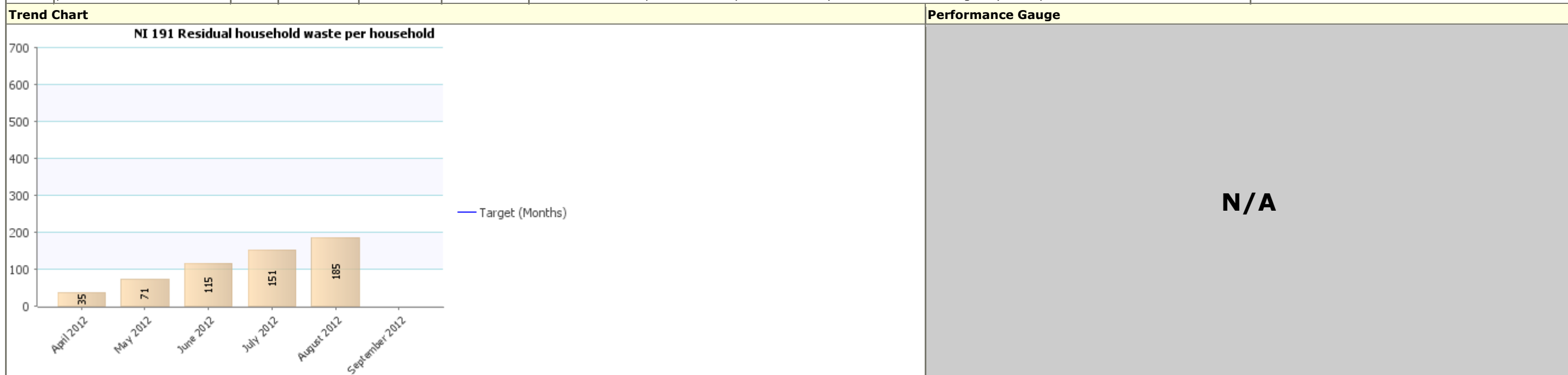


Parking Services																			
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.												
EHP16.8	Turnaround of Pre NTO PCN challenges (10 working days)		12 days	14 days		Staff absences due to annual leave has contributed to the slight slip in performance but PI still remains within target.	None												
Trend Chart						Performance Gauge													
<p>EHP16.8 Turnaround of Pre NTO PCN challenges (10 working days)</p> <table border="1"> <caption>Turnaround Times (Days)</caption> <thead> <tr> <th>Month</th> <th>Turnaround (Days)</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>19</td> </tr> <tr> <td>May 2012</td> <td>11</td> </tr> <tr> <td>June 2012</td> <td>8</td> </tr> <tr> <td>July 2012</td> <td>8</td> </tr> <tr> <td>August 2012</td> <td>12</td> </tr> </tbody> </table>						Month	Turnaround (Days)	April 2012	19	May 2012	11	June 2012	8	July 2012	8	August 2012	12	<p>August 2012 result</p>	
Month	Turnaround (Days)																		
April 2012	19																		
May 2012	11																		
June 2012	8																		
July 2012	8																		
August 2012	12																		

Traffic Light Unknown
Description Place

Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.
NI 191	Residual household waste per household	?	185		↓	Although slightly up on August last year, this is the lowest monthly tonnage this year. Waste arisings can b prone to fluctuations but at present it is expected that they will be lower than originally anticipated.	None



Environment Services																			
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 11 September 2012.												
NI 192	Percentage of household waste sent for reuse, recycling and composting		52.61%			Dry recycling tonnage was on a par with July, whilst composting levels were lower. however as waste arisings level was lowest for year so far, performance improved slightly.	None												
Trend Chart						Performance Gauge													
<p>NI 192 Percentage of household waste sent for reuse, recycling and composting</p> <table border="1"> <caption>Chart Data</caption> <thead> <tr> <th>Month</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>48.75%</td> </tr> <tr> <td>May 2012</td> <td>51.39%</td> </tr> <tr> <td>June 2012</td> <td>52.20%</td> </tr> <tr> <td>July 2012</td> <td>52.58%</td> </tr> <tr> <td>August 2012</td> <td>52.61%</td> </tr> </tbody> </table>						Month	Percentage	April 2012	48.75%	May 2012	51.39%	June 2012	52.20%	July 2012	52.58%	August 2012	52.61%	<p>N/A</p>	
Month	Percentage																		
April 2012	48.75%																		
May 2012	51.39%																		
June 2012	52.20%																		
July 2012	52.58%																		
August 2012	52.61%																		

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				